

City of New Richmond COVID-19 Community Outreach
Low Income Renter
Week of April 27 - May 2

Dear Local Renter,

We hope this message finds you well. In an effort to help streamline and simplify information, City staff have been working to compile information about various financial assistance programs available to local residents. Below is information on FoodShare. We will get through this challenging time together.

-City of New Richmond

Program Name: FoodShare

Administrator(s): Wisconsin Department of Health Services - Forward Health Program

Who's Eligible: If you are enrolled in FoodShare, you may get additional FoodShare benefits for March and April to help during the COVID-19 pandemic. You will get these additional benefits if you do not already get the maximum monthly benefit amount for the number of people in your household.

You will get a [letter](#) letting you know if you got the additional FoodShare benefits and how much the benefits will be. These benefits will be put on your QUEST card on April 12 and April 26. The amount will be based on the number of eligible people in your home for March and April, and whether you are currently repaying any benefits.

See Publication: <https://www.dhs.wisconsin.gov/publications/p02647.pdf>

Note: Families who are enrolled in FoodShare may get both these additional FoodShare benefits and temporary food benefits in place of school meals (see the section below).

If you are applying for FoodShare, make sure you give us as much information as possible. If we have all the information necessary to process your application, then you may not need to do an interview with [your agency](#) before you can get benefits. This applies for both April and May 2020. If you do not provide all the necessary information, your agency will contact you for more information.

More Details: <https://www.dhs.wisconsin.gov/covid-19/forwardhealth.htm>

Due to school closures as a result of the COVID-19 pandemic, families with a child or children who usually get free or reduced price school meals will get temporary food benefits in place of the school meals. These benefits are called Pandemic EBT or P-EBT.

The benefit amount for March and April together is \$176.70 for each child who gets free or reduced price school meals. The benefit amount for May and June together is \$148.20 for each child who gets free or reduced price school meals. These benefits will be put on a QUEST card or [P-EBT card](#). These cards can be used like a debit card to [buy food](#).

The benefits will be given out at different times based on the information we have. If we do not have your information, you may need to apply for the benefits. You will be notified if you need to apply for the benefits. You do not need to take any action at this time.

Below is information on when and how the benefits will be available:

Who?	When will they get benefits?	How will they get benefits?	How will they know if they are getting benefits?
Families enrolled in FoodShare who get free or reduced price school meals	March and April: April 27 May and June: End of May	Existing QUEST card	An email if their email address is available and a letter in the mail or through their ACCESS account
Families enrolled in other public benefit programs (such as BadgerCare Plus or W-2) who get free or reduced price school meals	March and April: May 10 May and June: End of May	Existing QUEST card or P-EBT card	A letter in the mail (It will say it is from the State of Wisconsin.)
Families whose information is not available	Can apply for benefits in early May	P-EBT card	Notified by their school on how they can apply

Local Contact: St Croix County Public Health, 1752 Dorset Lane, New Richmond, WI 54017

Telephone: 715-246-8257